



## ROLE-PLAY SITUATION: buying a monthly bus pass

INSTRUCTOR'S NAME: \_\_\_\_\_

DATE OF WEBLIO LESSON: \_\_\_\_\_ TIME OF LESSON: \_\_\_\_\_

Directions: Before your WEBLIO lesson prepare your role-play situation role. Remember you only have 25 minutes, so it is important to prepare before your lesson! Follow your instructor's lead, and try and participate in the conversation positively. The instructor will most likely get you to repeat the role-play several times until you can do it reasonably fluently.

Agent: .....

Customer: (Greet the agent and tell the agent you want to buy a monthly bus pass.)

    Hello. I'd like to buy a monthly bus pass, please.

Agent: .....

Customer: (Tell the agent that you live in Westmere (Auckland NZ) or Sunset (Vancouver, CA))

Agent: .....

Customer: (Ask how much the bus pass is.)

Agent: .....

Customer: (Ask if you can pay by credit card.)

Agent: .....

Customer: (Tell the agent you have a VISA card.)