### Question 1, 2 Read Text Aloud

In this part of the test, you will read aloud the text below.

Preparation: 45 seconds

**Response duration:** 45 seconds

Uber Fined \$7 Million For Hiding Information

Uber picked up a hefty tab Wednesday when a judge fined the taxi-alternative company \$7.3 million for refusing to give California regulators information about its business practices, including when its drivers turn down ride requests and how accessible vehicles are to disabled riders. The fine was part of a ruling by an administrative law judge at the California Public Utilities Commission, the regulatory agency that allowed Uber and its competitors such as Lyft to operate in the state as long as the companies reported aspects of their activities.

Source: http://www.huffingtonpost.com/entry/uber-fined-7-million-for-hiding-information 55a6fc28e4b0c5f0322c5b5d?utm hp ref=business

## Question 3 Describe a Picture

Instructions: In this part of the test, you will describe the picture below

in as much detail as you can.

Preparation: 30 seconds

Response duration: 45 seconds



### Questions 4, 5, 6 Respond to questions

**Instructions:** In this part of the test, you will answer three questions. For each question,

begin responding immediately after you hear the question. No preparation time

is provided.

**Preparation:** None.

Response duration: Questions 4: 15 seconds

Questions 5: 15 seconds Questions 6: 30 seconds

A telecommunications company is doing a marketing research for its smart phone product. You've agreed to participate in a phone interview about smart phones.

Question 4: Do you think smart phones are important? Why or why not?

Question 5: At what age do you think should kids own a smart phone? Why?

Question 6: Do you think smart phones can replace PCs? Why?

# Question 7, 8, 9 Respond to Questions using information provided

**Instructions:** In this part of the test, you will answer three questions based on the

information provided. For each question, begin responding immediately after you hear the question asked. No additional preparation time is provided.

**Preparation:** 30 seconds to read the information before the questions begin

Response duration: Questions 7: 15 seconds

Questions 8: 15 seconds Questions 9: 30 seconds

#### Nokia Pre-Holiday Sale (December 1-2)

Get up to 50% off on selected Nokia Phone from Nokia Store Mall of Asia and Nokia Store Kekai Mall only

- \*First come first served
- \*Strictly no reservations
- \*Maximum of 1 phone per customer
- \*Open for cash and straight payments only

Model	Regular Price	Promo Price	Freebies
Nokia 1280	\$20	\$10	None
Nokia Asha 200	\$75	\$60	None
Nokia Asha 305	\$80	\$40	None
Nokia Lumia 800	\$400	\$200	Free \$50 worth gift certificate
Nokia Lumia 900	\$500	\$300	Free \$60 worth gift certificate

Question 7: Is the sale on Nokia phones available at all Nokia Stores nationwaide?

Question 8: Can I buy 2 discounted Nokia phones on December 2?

Question 9: What promotions are available for Nokia Lumia 900?

## Question 10 Propose a Solution

**Instructions:** In this part of the test, you will be presented with a problem and asked to

propose a solution.

**Preparation:** 30 seconds.

**Response duration:** In your response, be sure to:

• show that you recognize the problem

propose a way of dealing with the problem

### ↓ KINDLY READ THIS ARTICLE FOR YOUR STUDENT

Hi, this is Mary Shelly. I'm calling about my bank card. I went to the bank machine early this morning, you know – the ATM – because the bank was closed, so only the machine was open. Anyway, I put my card in the machine and I was waiting for the prompts but nothing came out. Eventually it returned to its home screen like nothing happened. Sad thing is, my ATM card didn't come out and I couldn't process any transaction. And I'm leaving for my vacation tonight so I'm really going to need it. I had to get to work early this morning and couldn't wait around for the bank to open. Could you call me here at work and let me know how to get my bank card back? I'm really busy today and really need you to call me soon. I can't go on vacation without my bank card. This is Mary Shelly at 543–1765. Thanks.

# Question 11 Express an Opinion

**Instructions:** In this part of the test, you will give your opinion about a specific topic. Be

sure to say as much as you can in the time allowed.

**Preparation:** 15 seconds.

**Response duration:** 60 seconds

In many countries tourism is a major part of the economy, but it also causes environmental damage. Because of this, some environmental activists think that tourists should pay an additional tax to compensate for this damage. Do you agree? Explain your answer.