

(Read this direction silently.)

➤ Read the following words and sample sentences with your student.

Please read after me.

Word	Definition	Sample Sentence
n. reservation	an arrangement to secure accommodations	I have a reservation for today.
n. suite	a kind of room that has more space than a typical room	We have reserved a suite for you.
n. credit information	a record of how well you've paid your bills in the past	We already have your credit information on file.
idiom company's dime	at the company's expense	I'm staying at the company's dime .
n. key card	a small plastic electronic card that is used to open a door instead of a key	Your room number is 1127, and this is your key card .
n. bellboy	an attendant in a hotel who performs services	A bellboy will bring your bags up shortly.

(Read this direction silently.)

- Read the whole dialogue as clearly as you can.
This will be your student's guide in choosing the appropriate word for each blank.

TUTOR Hi. I have a (1) reservation for today. It's under the name of Ally Mendez.

STUDENT Yes, Ms. Mendez. We have reserved a (2) suite for you.
We already have your (3) credit information on file. Please sign the receipt.

TUTOR Sure! I'm here on business, so I'm staying at the (4) company's dime.
What's included in the room package, and what room am I in?

STUDENT Airport shuttle service and meals are all included. Your room number is 1127,
and this is your (5) key card. A (6) bellboy will bring your bags up shortly.

TUTOR Great! Thank you.

STUDENT It's my pleasure to serve you, Ms. Mendez. Should you have any questions or
requests, please dial '1' on your phone for assistance.

- After you read the whole dialogue, ask your student to choose the appropriate word for each blank.

What is the missing word in blank no. ___? (1) to (7)

Activity 3 Dialogue

4 min

(Read this direction silently.)

- Refer to the dialogue in Activity 2. Read the dialogue with your student.
Make sure all blanks are filled in before reading it aloud with your student.

(Read this direction silently.)

➤ Read the following statements below and ask your student to choose the appropriate response.

1. I have a reservation for today. It's under the name of Ally Mendez.
 - a. What reservation is that?
 - b. Yes, Ms. Mendez. We have reserved a suite for you.**
 - c. I think you got in the wrong hotel.
 - d. Good evening.

2. Please sign this form.
 - a. I don't like to.
 - b. Why?
 - c. For what reason? What if I don't?
 - d. Sure!**

3. What's included in the package anyway?
 - a. Airport shuttle service and meals are all included.**
 - b. It depends.
 - c. What package?
 - d. Ask our manager about it.

4. What room am I in?
 - a. It's a single queen size bed
 - b. Here you are.
 - c. There you go.
 - d. Your room number is 1127.**

5. Should you have any questions or requests, please dial '1' on your phone for assistance.
 - a. This is not what I wanted.
 - b. I'm not okay with that.
 - c. I'll ask the bellboy.
 - d. Well-noted on that. Thanks.**